



# USDA Guaranteed Underwriting System (GUS) Lender Test Environment (LTE)

USDA URLA EAuthentication Test Account – Password Reset and User ID Support

Version 11/3/20 – Subject to Change

The **NEW Guaranteed Underwriting System Lender Test Environment (GUS LTE)**, will utilize *TEST eAuthentication user accounts, and align security privileges via AASM LTE.*

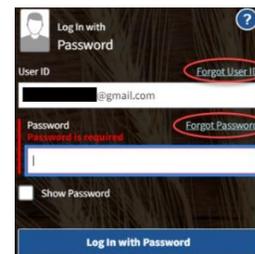
Testers will commonly forget their User ID or Password. The below instructions should assist with User ID and Password recovery. Key information to consider when the user establishes a test account:

- A lender tester will create a TEST eAuthentication, select and maintain the email address used when creating the account, and apply a password.
- The email address selected will become their User ID. This could be their company email address, or if their company policies allow – an external provider email account (Gmail, Yahoo, Apple Mail, or other.)

Lender testing partners, during the USDA’s new Guaranteed Underwriting System (GUS) in support of the URLA (Uniform Residential Loan Application) mandate project, are asked to **email [SFHGSystemIntegration@usda.gov](mailto:SFHGSystemIntegration@usda.gov)** with any requests or issues during testing.

NOTE: The lender administrator does not have rights to reset another lender user account password

Once a TEST USER ID has been created and registered, *using USDA **TEST** eAuthentication site- <https://www.cert.eauth.usda.gov/home>*, they can manage their account from within this same location.



**Managing your account from <https://www.cert.eauth.usda.gov/home>**

- Update Account
- Change Password
- [Forgot Password](#)
- [Forgot User ID](#)

If Forgot Password or Forgot User ID is selected, the user will be taken directly to automated self-recovery.

Another option is for the TEST eAuth user to **attempt to log into a test application**, i.e. GUS LTE

- Log into GUS LTE
- allow the TEST eAuthentication ‘log in’ page to present
- select ‘Forgot User ID’ or ‘Forgot Password’ and the page will take you directly to automated self-recovery.

(continued)

## FORGOTTEN USER ID

Your User ID will be the email address used to create the Test eAuthentication account. If forgotten,

- Access the [TEST eAuthentication](#) webpage and select manage accounts - or - attempt to log into a test application.
- Select 'Forgot User ID'
- Select the account type and continue  
Note: select the type chosen when the account was created, example if a lender – select 'Customer'

- Enter the information requested, all three fields are required

- If the system can match the name and email address entered, it will send an email to the address provided

Note: if you can't remember this information, please email [SFHGSystemIntegration@usda.gov](mailto:SFHGSystemIntegration@usda.gov) for TEST eAuth account assistance.

## FORGOTTEN PASSWORD

- Access the [TEST eAuthentication](#) webpage and select manage accounts - or - attempt to log into a test application.
- Select 'Forgot Password'
- Select 'I want to reset my password with my email'
- Enter the email address used when creating the Test eAuthentication account

- Access the email and follow the 'reset password' prompts

- Passwords must be 12 characters minimum and follow naming standards

- Once confirmed, 'Continue' and login

An email will be received with confirmation of user password change as well

Please do not contact production support, contact

[SFHGSystemIntegration@usda.gov](mailto:SFHGSystemIntegration@usda.gov) for TEST eAuth account assistance.