




Welcome to Become a GUS Lender, presented by USDA's Single Family Housing Guaranteed Loan Program!



**Things change!**

- Every effort has been made to ensure training references are accurate at the time of publication.
- Always reference the most recent USDA publications available online.


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Every effort has been made to ensure this training and all references are accurate, however, new program revisions and clarifications may occur. Therefore, please ensure you always reference the most recent USDA publications available online.

This training module is not intended to replace the need to reference the regulation, technical handbook, and additional USDA published documents regarding the Guaranteed Loan Program.



Let's look at the two ways to participate in the USDA Guaranteed Loan Program through the use of the Guaranteed Underwriting System (GUS).




## USDA Approved lenders

1. Maintain USDA approved lender status
2. Complete GUS approval paperwork
3. Activate an e-Authentication ID and password for Security Administrators
4. Complete GUS required training
5. Receive approval from USDA

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Current approved USDA lenders may become eligible to utilize GUS by following these steps:

1. The approved lender must maintain their USDA approved lender status with the Agency.
2. The lender must complete the required GUS approval paperwork.
3. The Security Administrators must activate e-Authentication ID's and passwords.
4. All required parties must complete the applicable GUS training.
5. The lender will submit all required paperwork and evidence of training completion to USDA for review and approval.



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### Third Party Originators, Brokers, etc.

1. Work with an approved USDA lender as an “Agent”
2. Activate an e-Authentication ID and password
3. Agents may be granted access to originate loans with an approved lender

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Mortgage brokers and other lending professionals that are not eligible to become a USDA approved lender or prefer to participate in the program as correspondent lender, etc. they may still be eligible to utilize GUS through the following steps:

1. Many approved USDA lenders will grant their correspondent lenders access to GUS as an Agent, in order to more efficiently submit loan files for underwriting.
2. USDA approved lenders will provide guidance to their agent to set up an e-Authentication ID and password.
3. The agent can then provide their activated e-Auth ID to the approved USDA lender. The approved lender can activate the agent in GUS under their company name and tax ID.



## USDA LINC: Training and Resource Library

<https://www.rd.usda.gov/programs-services/lenders/usda-linc-training-resource-library>

### Guaranteed Underwriting System (GUS)

**Training**

1. GUS Overview Training (mp4)

**Documentation & Resources**

1. GUS Training (PDF)
2. GUS User Guide (PDF)
3. Streamlined Issuance of the Conditional Commitment: Technical Bulletin(PDF)
4. Gaining Access To GUS Fillable Forms (PDF)
5. Gaining Access To GUS Guide (PDF)
6. LOS/POS Tested Listing(PDF)

Some items may change due to updates

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I have mentioned paperwork, e-Authentication ID's, and required training. Where are all of these items to be found? On USDA LINC!

The web address to access USDA LINC is displayed on the slide.

Scroll down the webpage to the "Guaranteed Underwriting System GUS" section.

The training module(s) will display.

The paperwork to apply to become an approved GUS lender are located in "Gaining Access to GUS Fillable Forms."

As trainings, manuals, and forms are updated their document names may change on this website.

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**e-Authentication:**


- Set up ID
- Select password
- Activate ID



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Single Family Housing Guaranteed Loan Program

Gaining Access to the Guaranteed Underwriting System (GUS)



October 2013

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First, let's review how to set up and activate an e-Authentication account.

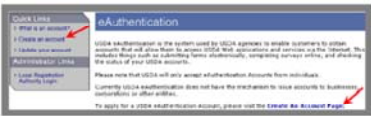
The step by step instructions are included in the "Gaining Access to the Guaranteed Underwriting System (GUS)."

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Agriculture


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## e-Authentication: Account & Passwords

1. Log online: <http://www.eauth.egov.usda.gov/>
2. Gaining Access to GUS: pages 17 – 19



At the eAuthentication website, Select either of the "Create an Account" hyperlinks as illustrated by pointers.




Select "Level 1 Access" hyperlink at the bottom of page as illustrated by pointer.

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Step 1: Log onto the e-Authentication website from the link provided on the slide.

Step 2: Utilize the "Gaining Access to GUS" guide pages 17 – 19 to view step by step instructions on setting up the e-Authentication account.





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## e-Authentication: Account & Passwords

3. Register for **LEVEL ONE** access
4. Activation email must be executed within 7 days of receipt

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Step 3.: Register for LEVEL ONE access. GUS only requires a LEVEL ONE access. Complete all of the required data fields. You can create your own unique e-Auth ID and password. All passwords remain in the possession of the e-Auth account holder.

Step 4: An activation email will be sent to you typically within 24 hours. There is a link in the email that must be selected in order to activate the e-Auth ID. Failure to activate the ID within the 7 days allotted will render the account invalid. You will have to begin again with a new e-Auth ID and password selection. Be sure to check all junk email folders if you do not see the activation email within a few days.



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## E-Authentication Tips

1. One e-Auth account per user
2. Do not share an e-Auth ID account with another party
3. Keep passwords protected and do not share them with approved lenders or USDA
4. Do not miss out on activating the account within 7 days of receipt of email

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Here are some good e-Authentication tips and reminders:

1. Only one e-Auth ID per user. If you are an agent and will be working with multiple USDA approved lenders, you still only need ONE e-Auth account. This one account may be provided to the USDA approved lenders you wish to work with to originate loans.
2. Do not share your e-Auth ID and account with another person. They need to get their own e-Auth account. They are FREE!
3. Keep your password protected and do not share it with anyone, including approved USDA lenders. They will only need your e-Auth ID, never your password.
4. Do not forget to complete the steps included in the activation email. You only have 7 days to click the link include in this email to activate your e-Auth ID. If you fail to do so, you must start the process over with a new e-Auth ID and password.



## GUS Training

1. USDA LINC Training and Resource Library
2. Scroll to “Guaranteed Underwriting System (GUS)”
3. Complete required module(s) under “Training”
4. Security Administrators and Users with Final Underwriting Submission must complete training

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The completion of GUS training by all required parties must also be completed before the GUS lender application is submitted to USDA for review.

1. Log onto the USDA LINC Training and Resource Library webpage.
2. Scroll down to the GUS section.
3. Under “Training” there will be modules for review.
4. Security Administrators and Users with Final Underwriting Submission privileges are required to complete the GUS trainings. USDA highly recommends that GUS users take all GUS and USDA origination trainings for a better understanding of USDA expectations, requirements, and to achieve a greater knowledge of guidelines.



## GUS User Agreement

1. Complete GUS User Agreement: USDA LINC
2. Must be an approved USDA lender

### Guaranteed Underwriting System (GUS)

**Training**

1. GUS Overview Training (mp4)

**Documentation & Resources**

1. GUS Training (PDF)
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5. Gaining Access To GUS Guide (PDF)
6. LOS/POS Tested Listing(PDF)

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The GUS User Agreement is located in the “Gaining Access to GUS Fillable Forms.”

Only approved USDA lenders may apply for GUS lender approval.

**GUS User Agreement**

- Read all 8 pages
- List 2 SA's
- Refer to Page 20 of Gaining Access guide
- Fillable form
- Email to address listed

**GUS USER AGREEMENT**

This agreement is made on the date set forth in the box below by and between the U.S. Department of Agriculture (USDA), Rural Development, and the Approved Lender (as defined in the Glossary set forth in Exhibit A below) named in the box below and hereinafter referred to as "User".

User represents and warrants to Rural Development that User has read all of the terms of the agreement, set forth below in Sections 1 through 11, understands such terms, and agrees to be bound by all of such terms, and has executed this Agreement in the box below in witness of such representation, warranty and agreement. User further acknowledges that Rural Development has no obligation to perform hereunder until Rural Development provides notice of approval to User in writing pursuant to paragraph 1.1(d) herein.

[Lender, aka User, must complete all blank spaces below and must sign below for this Agreement to be effective.]

**Lender Information**

Taxing Identification Number (TIN): \_\_\_\_\_

Complete legal name of Business [aka: User]: \_\_\_\_\_

Street address of User: \_\_\_\_\_  
(Street, City, State, Zip Code): \_\_\_\_\_

Name of person executing Agreement for User: \_\_\_\_\_

Title of person executing Agreement for User: \_\_\_\_\_

Date of Execution: \_\_\_\_\_

**Lender Security Administrator (SA) Information (as defined in the Glossary set forth in Exhibit A below)**

Name of SA #1	Name of SA #2
E-mail of SA #1	E-mail of SA #2
Phone Number of SA #1	Phone Number of SA #2
Fax Number of SA #1	Fax Number of SA #2
eAuth ID of SA #1	eAuth ID of SA #2

\*Note: I shall file and passwords are created online, and activated via email at <http://www.usda.gov/usa/usa/usa/>. Your GUS activation cannot occur without a valid activated eAuth ID for Lender Security Administrator(s).

Security Administrator(s) valid for: ☐ Only the location listed in the address above ☐ All locations of the organization (check only one)

**"USER" [aka: Lender]**

By: \_\_\_\_\_  
Signature

Title: \_\_\_\_\_

By executing this form, I confirm I am a duly authorized officer of the company and represent and warrant the information in this form is complete and accurate.

**"Rural Development"**

By Signature Authority of the Deputy Administrator,  
Single Family Housing, USDA, Rural Housing Service

Mailing Address USDA, RHS Contact  
Housing Services Branch  
National Financial and Accounting Operations Center  
4300 Goodfellow Blvd.  
Building 104, Post MSO, PG-1322  
St. Louis, MO 63120  
Telephone: 877-436-3789

Send Completed/Signed Trading Partner Agreement to:  
[RD.HFAC.HSR@STL.USDA.GOV](mailto:RD.HFAC.HSR@STL.USDA.GOV)

Version 8.0 (01/17) Page 1 of 8

This is a screen shot of the first page of the GUS User Agreement.

The agreement is a fillable pdf. Please read all 8 pages of this agreement.

Under "Lender Security Administrator (SA) information" please enter the names and applicable information for two Security Administrators. The SA's will hold the keys to the GUS kingdom for the organization. Only the SA's can add employees to GUS and determine the level of access each user will have. When USDA approves the lender for GUS access, it is the listed SA's that will receive the email notification.

Can only one SA be listed? Yes, but USDA highly recommends two. People are sick, take vacations, leave jobs, etc. By having two SA's there is a greater chance that in the event any of these events occur, the lender will be able to continue to manage their GUS needs.


Refer to page 20 of the "Gaining Access to GUS Guide" to help explain the GUS User Agreement.

When complete, this document may be emailed to the address at the bottom of page one of this form. Users may also complete, print, and mail to the physical address.

**ENSURE A COMPLETE APPLICATION PACKAGE IS SUBMITTED FOR REVIEW!**







**USDA Review & Approval**


1. USDA will email the SA's listed on the GUS User Agreement of approval
2. SA's may log into GUS
3. Employees may provide activated e-Auth ID's to SA's
4. SA's may grant employee access
5. Reference: Gaining Access to GUS Guide

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When USDA approves the lender's complete application package to become a GUS user the following will occur:

1. USDA will email the SA's listed on the GUS User Agreement to share the good news!
2. The SA's may log into GUS and use the system.
3. Employees and agents may provide their activated e-Auth ID's to the SA's.
4. SA's can log into the "Authorization" menu option from the GUS Welcome screen to begin entering e-Auth ID's in order to assign GUS access and privileges.
5. Please refer to the "Gaining Access to GUS Guide" for step by step directions to add or remove employees and agents from GUS.





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## SA Actions

- Pages 26 - 38
- Add, Modify, and Delete Users
- Step by Step help

### Lender - Security Administrator Actions: Adding/Modifying/Deleting Users in GUS for Your Lending Organization

The Security Administrator's next step will be to delegate access to GUS for users in the Lender's organization. Users shall not share access identification in GUS, as it violates the terms of the User Agreement. Each user must create a Level 1 or Level 2 e-Authentication security ID. A minimum of Level 1 security is required. User IDs or passwords should never be shared among users. Notify all potential users of GUS to self register for security at: <http://www.rusdb.egov.usda.gov/>.

Once completed, have the user notify the SA of their e-Authentication ID created as indicated above. The password they created when self-registering is not shared. Security ID's cannot be shared among users. The steps for each user to utilize mirrors the steps outlined in Step 2 of the previous section.

#### GUS Lender Roles and User Types

Each user must have an assigned role. Lenders must assign roles accurately. Lender Roles define how much functionality is allowed in GUS. Functionality is viewing, creating, submitting, and administering loans. Additionally roles define the extent of user access. User access can be assigned by lender or branch association. Assigning a "Lender" role will allow the user to have access to all branches within the lender's organization. Assigning a "Branch" role will allow the user to have access to the branch assigned. Branch numbers coincide with the Rural Development database. If a branch is not viewable, see page 32 for additional information on adding branches to the Rural Development database.


The different roles and user types which you may assign within your institution are described below with their respective capabilities. Roles for brokers are not available and should not be selected with this functionality of GUS. **Users outside of your organization, such as third party originators and/or brokers are not authorized to utilize GUS under your approved User Agreement.**

If you are a...	You are allowed to...
Lender Security Administrator	Enter applications into GUS and perform preliminary and final submissions and delegate roles for all of the lender's branches and associated employees. This role is the highest level of user in GUS and must be restricted to only those users appointed by the organization that will ensure the integrity of the system, in accordance with the User Agreement, is maintained.

USDA Rural Development "Gaining Access to GUS"

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In the "Gaining Access to GUS Guide" beginning on page 26, the step by step direction for an SA to enter the Authorization screen and set up employees and agents is outlined.



## Future Changes?

- Add SA
- Delete SA

### Security

#### Training

1. Lender eAuth Training for SFH (FLASH)

#### Documentation & Resources


1. Additional Lender Security Administrator - Fillable (PDF)

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Approved lender's cannot add or delete Security Administrator's without assistance from USDA.

When a lender needs to add or delete a SA, they should go to the USDA LINC Training and Resource Library webpage.

Scroll down to the "Security" section under "Documentation and Resources." The "Additional Lender Security Administrator" fillable form is available for completion.



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Request for Adding or Removing a Security Administrator  
Single Family Housing Guarantee Loan Program  
Automated Systems

This request is to:

1. Add a Security Administrator user; or
2. Remove a Security Administrator role; or
3. Inactivate a Security Administrator user.

This form is utilized by lenders with an existing user agreement for automated systems. If the lender does not have a current system user agreement then one must be completed by the lender and submitted to USDA Rural Development for approval.

Once the below form is completed and signed by a duly authorized officer (a person with the signatory authority to bind the organization to contractual agreements) of the company, the agreement may be sent in electronic format (scanned or imaged document) to [rsfhsa@nd.usda.gov](mailto:rsfhsa@nd.usda.gov). If establishing a new role, the user will be notified by a system generated email once the user's role is established.

System Definitions

Below is a description of each system:

1. **GUS - Guaranteed Underwriting System:** This system is for Single Family Housing Guaranteed Loan approve origination lenders to enter the guaranteed loan applications and submit them to the Agency's underwriting system, which will provide an underwriting recommendation on the loan and determine eligibility of the applicant, loan, and property. Loans are submitted to the Agency electronically via GUS and eliminate manual file submissions.
2. **SHAMAKER - Single Family Housing Annual Fees System:** This system is for Single Family Housing Guaranteed Loan servicers to assess and pay the monthly bills for annual fees due on their portfolio.
3. **SHFAPAD - Single Family Housing Guaranteed Pre-Authorized Debit - Guaranteed Annual Fees System:** This system is for Single Family Housing Guaranteed Loan servicers to use to set up their Pre-Authorized Debit (PAD) accounts that they will use to pay the annual fees that are owed.
4. **SFHCLDS - Single Family Housing Loan Closing System:** This system is for Single Family Housing Guaranteed Loan originating lenders to use to electronically submit their loan closing transactions. The system eliminates the use of Form 2035-40, Loan Closing Report, and allows lender to submit the effort guarantee fee electronically. Access to the system includes the ability to set up the PAD account that will be used to pay the guarantee fees. All required documents are uploaded in the system and the Loan Note Guarantee generated by the system once approved by the Agency.
5. **ESRSFH - Electronic Status Reporting System for Single Family Housing:** This system is for Single Family Housing Guaranteed Loan servicers to submit their monthly default status reports and quarterly/monthly status reports. Electronic reporting is required.
6. **LOSSMT - Loss Mitigation System for SFH:** This system is utilized by approved Single Family Housing Guaranteed Loan servicers to submit loan servicing plans electronically to the Agency and upload all required supporting documentation. Designated servicers input and approve their own servicing plans. Non-Designated servicers input their servicing plans for Agency review and approval.
7. **SHLOSS - Single Family Housing Loss Claim System:** This system is for Single Family Housing Guaranteed Loan servicers to enter and submit their loss claims to the Agency electronically to collect on the guarantee and upload all required documentation.

Request to Add/Remove Security Administrator(s)

Taxing Identification Number (TIN):

Complete legal name of Business:

Address:

(Street, City, State, Zip Code):

As an authorized representative for the Lender indicated above, we are requesting the following authority as indicated below:

Request for:

Name (Last, First, MI):

E-mail:

Phone Number and Ext:

Fax Number:

4400 User ID: \*

System ID: \*

Action Requested:

Select System ID:

Select Action:

Security Administrator valid for:

☐ Only the location/branch listed in the address above  
☐ All locations/branches of the organization  
☐ Only location/branch at:

Request for:

Name (Last, First, MI):

E-mail:

Phone Number and Ext:

Fax Number:

4400 User ID: \*

System ID: \*

Action Requested:

Select System ID:

Select Action:

Security Administrator valid for:

☐ Only the location/branch listed in the address above  
☐ All locations/branches of the organization  
☐ Only location/branch at:

Approved Lender

By:

Signature:

Title:


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By Signature Authority of the Deputy Administrator,

Single Family Housing, USDA, Rural Housing Service

This fillable form includes instructions on where to email the form upon completion and a list of system definitions for which the SA's hold the keys to the activation kingdom!

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## Future Changes?

- Changes to a Branch


### Guaranteed Underwriting System (GUS)

**Training**

1. GUS Overview Training (mp4)

**Documentation & Resources**

1. GUS Training (PDF)
2. GUS User Guide (PDF)
3. Streamlined Issuance of the Conditional Commitment Technical Bulletin(PDF)
4. **Gaining Access To GUS Fillable Forms (PDF)**
5. Gaining Access To GUS Guide (PDF)
6. LOS/POS Tested Listing(PDF)



### Lender Request for Branch Addition/Modification to the Rural Development Database

This form may be utilized to request an addition or modification of branches in the USDA Rural Development automated system. Only persons that are authorized by the lender's respective organization to make these changes should remit this form to USDA Rural Development.

Lender Tax ID # (9 Digit Federal TIN):

Lender Name:

Doing Business As (If Applicable):

Mailing Address:

City:

State:  Zip Code (Include +4 Extension):

Phone Number:

Fax Number:

Lender Type:

Are USDA guaranteed loans underwritten at this location? ☐ Yes ☒ No

Are USDA guaranteed loans held at this location? ☐ Yes ☒ No

Are USDA guaranteed loans serviced at this location? ☐ Yes ☒ No

Request Date:

Requestor's Name:

Requestor's Title:

Requestor's Phone Number:

Requestor's E-mail Address:

**Optional Branch Point of Contact Person (Not Required)**

Branch Contact Name (First and Last):

Position:

Area of Responsibility:

Phone Number (Include Extension):

Fax Number:

E-mail Address:


Lenders who are approved in only one state: Remit this form to the state's Guaranteed Rural Housing Coordinator (a list of GRH Coordinators can be obtained at the following website <http://eligibility.sc.gov.usda.gov/eligibility/welcomeAction.do?pageAction=GetGRHContact&NavKey=contact@12>)

Lenders who are approved in multiple states or on a national level: Remit this form to the Guaranteed Loan Branch of DCFO at [RD.NFAOC.HSB@usda.gov](mailto:RD.NFAOC.HSB@usda.gov).

The “Gaining Access to GUS Fillable Forms” includes a “Lender Request for Branch Addition/Modification to the Rural Development Database.” If there are changes to a branch address or point of contact, this form may be completed and emailed to USDA.



WELCOME TO GUS!! If your complete GUS application loan package has been approved by USDA, you can now originate guaranteed loans through USDA's own Guaranteed Underwriting System!



**Guaranteed Loan Program Regulation**

**7 CFR Part 3555**

- 8 Subparts: A – H
- Appendix 1

**HB-1-3555**

- Provides guidance to support the regulation
- HB is not the rule
- 20 Chapters

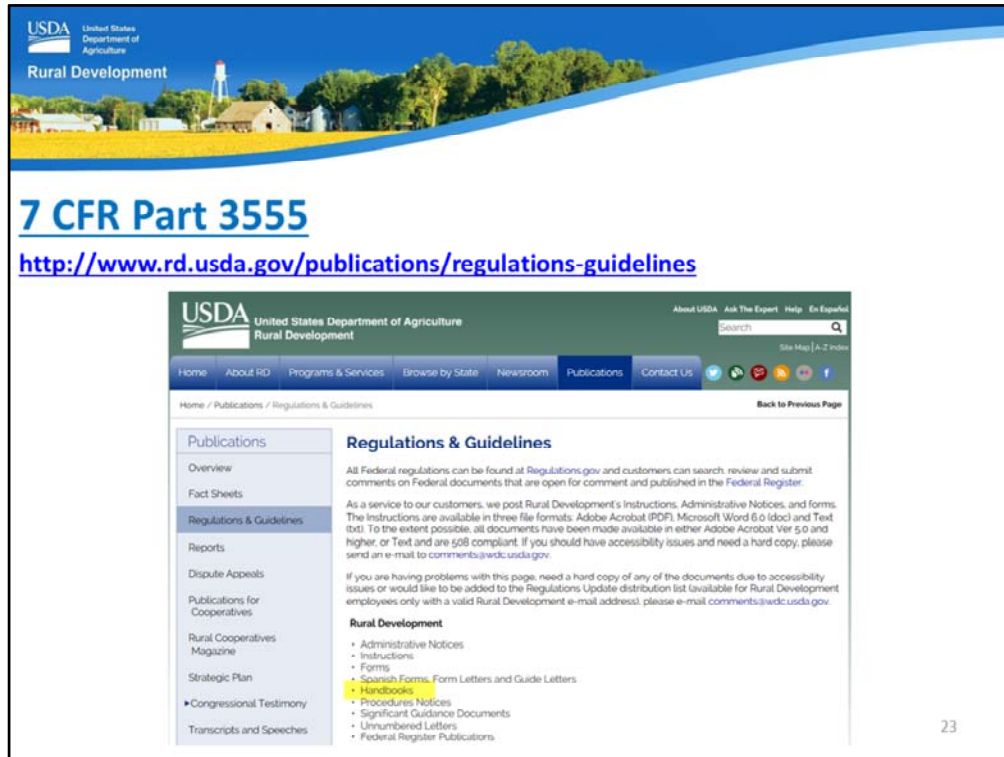
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Every loan that is submitted to USDA must be originated under the program regulation.

7 CFR Part 3555 is the program regulation. It is the first place users should look for the answers to their questions. It is comprised of eight subparts A through H. Appendix 1, located online, is the full 7 CFR 3555 regulation.

USDA also offers a technical handbook: HB-1-3555 to provide additional guidance and support of the regulation.

The handbook is comprised of twenty individual chapters and is very user friendly.



The Regulations and Guidelines website is located from the link shown on the slide.

Under “Rural Development” there are many items available from this home page.

To access the regulation, select “Handbooks.”

The screenshot displays the USDA Rural Development website. At the top, there is a banner with the USDA logo and the text "United States Department of Agriculture Rural Development". Below the banner, the heading "7 CFR Part 3555" is prominently displayed. To the right of this heading, a list of chapters is provided, ranging from Chapter 1 (Overview) to Chapter 20 (Loss Claims - Collecting on the Guarantee). Below the chapters, there are sections for "Acronyms" and "Glossary". On the left side of the page, a navigation menu lists various publications, including "Overview", "Fact Sheets", "Regulations & Guidelines", "Reports", "Dispute Appeals", "Publications for Cooperatives", "Rural Cooperatives Magazine", and "Handbooks". Under the "Handbooks" section, a list of handbooks is shown, with "HB-1-3555 SFH Guaranteed Loan Program Technical Handbook" highlighted in yellow. The page number "24" is visible in the bottom right corner.

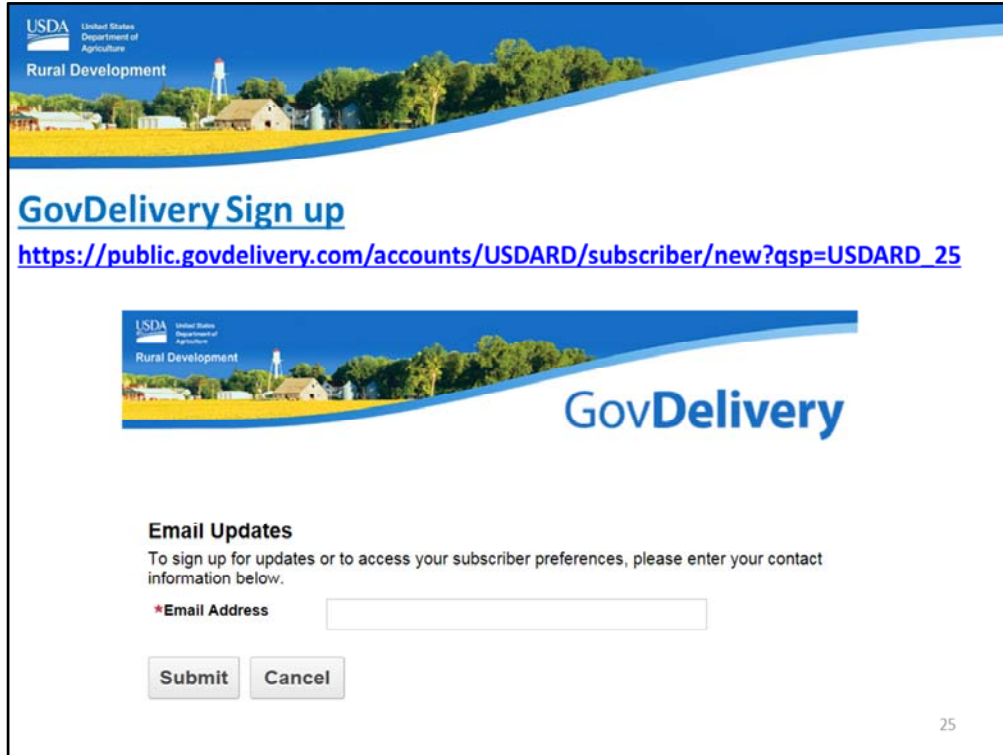
A list of all USDA Rural Development handbooks will display.

Be sure to select the correct technical handbook: HB-1-3555.

Once HB-1-3555 is selected, the entire handbook, including all appendix will display for selection.

Appendix 1 is the full regulation, 7 CFR Part 3555.





The image shows a web form for signing up for GovDelivery messages. At the top, there is a header with the USDA logo and the text "United States Department of Agriculture Rural Development". Below this is a banner image of a rural landscape with a yellow field, a white house, and a windmill. The main heading is "GovDelivery Sign up" in blue, followed by a URL: [https://public.govdelivery.com/accounts/USDARD/subscriber/new?qsp=USDARD\\_25](https://public.govdelivery.com/accounts/USDARD/subscriber/new?qsp=USDARD_25). Below the URL is a smaller version of the USDA Rural Development banner. The "GovDelivery" logo is to the right of the banner. The form section is titled "Email Updates" and includes the text: "To sign up for updates or to access your subscriber preferences, please enter your contact information below." There is a label "\*Email Address" followed by a text input field. Below the input field are two buttons: "Submit" and "Cancel". The number "25" is in the bottom right corner of the form area.

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## GovDelivery Sign up

[https://public.govdelivery.com/accounts/USDARD/subscriber/new?qsp=USDARD\\_25](https://public.govdelivery.com/accounts/USDARD/subscriber/new?qsp=USDARD_25)

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### GovDelivery

#### Email Updates

To sign up for updates or to access your subscriber preferences, please enter your contact information below.

\*Email Address

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Please sign up for GovDelivery messages. USDA sends out origination (including GUS) and servicing messages to alert lenders of new publications, clarifications, and additional program updates.

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Thank you for supporting  
the USDA Single Family  
Housing Guaranteed Loan  
Program!



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Thank you for supporting the USDA Single Family Housing Guaranteed Loan Program! We appreciate the opportunity to help you serve more rural homebuyers!



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In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [How to File a Program Discrimination Complaint](#) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

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EQUAL HOUSING OPPORTUNITY

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This will conclude the training module. Thank you and have a great day!