



United States  
Department of  
Agriculture

**Rural Development**



# **ESR: Rejected Records and Corrections**

**SFH Guarantee Loan Program**

# ESR Rejected Files

## Topics:

- **Log into ESR Corrections**
- **Search rejected records**
- **Complete required corrections**

# ESR Rejected Files

## ESR: USDA LINC

<https://usdalinc.sc.egov.usda.gov/>

 **United States  
Department of  
Agriculture** **USDA LINC** Lender Interactive Network Connection

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[FSA LINC  
Home](#)

[RBS LINC  
Home](#)

[RHS LINC  
Home](#)

[RUS LINC  
Home](#)

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NOTE: □ New User button and Log On hyper link for ESR have been moved to the ESR menu.



*Farm Service Agency*



*Rural Business Service*



*Rural Housing Service*



*Rural Utilities Service*



*Relending Programs*

\*\*\*\*\*NOTE\*\*\*\*\*  
This site requires Secure Socket Layer. Therefore you must use Internet Explorer 7.0 and higher is supported on this site, however Internet Explorer version 9.0 is highly recommended and is the highest version supported.

To view the help documentation you must use [Adobe Acrobat](#)

# ESR Rejected Files



United States  
Department of  
Agriculture

**USDA LINC** Lender Interactive Network Connection

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## Single Family Guaranteed Rural Housing

[Electronic Status Reporting \(ESR\)](#)

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[Guaranteed Underwriting System  
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## Multi-Family Housing

[Lender Loan Closing/Administration](#)

[ID Cross Reference](#)

[Application Authorization](#)

[Lender Status Report List](#)


[Lender PAD Account Maintenance](#)




# ESR Rejected Files

## Log in with e-Authentication

- Level Two account required



United States Department of Agriculture  
USDA eAuthentication



[Home](#) | [About eAuthentication](#) | [Help](#) | [Contact Us](#) | [Find an LRA](#)

Quick Links

- What is an account?
- Create an account
- Update your account

Administrator Links


- Local Registration
- Authority Login

You are here: [eAuthentication Home](#) > [eAuthentication Login](#)

eAuthentication Login

LincPass (PIV) ?

CLICK HERE TO  
LOG IN  
WITH YOUR  
LincPass (PIV)



User ID & Password ?

User ID:

Password:

[I forgot my User ID | Password](#)

REGISTER

LOGIN

[Change my Password](#)

WARNING


Upon Login You Agree to the Following Information:

- You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.
- Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- By using this information system, you understand and consent to the following:
  - You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
  - Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
  - Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.


[eAuthentication Home](#) | [USDA.gov](#) | [Site Map](#)  
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# ESR Rejected Files

## Successful Login

United States  
Department of  
Agriculture

Electronic Status Reporting



You are logged in as Robbie Watson | [Logout](#)

[USDA LINC Home](#) [FSA LINC Home](#) [RBS LINC Home](#) [RHS LINC Home](#) [RUS LINC Home](#)

[Search Rejected Records](#) [Contact Maintenance](#) [Select Lender Profile](#)

Search Rejected Records (Lender)

Search Filters

Report Type \*

Select One

Borrower Social Security Number

Lender ID

752921540

Lender Name

NATIONSTAR MORTGAGE LLC

Submit

Reset

[USDA.gov](#) | [Site Map](#) | [Policies and Links](#) | [Our Performance](#) | [Report Fraud on USDA Contracts](#) | [Visit OIG](#) | [FOIA](#) | [Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination Statement](#) | [Information Quality](#) | [USA.gov](#) | [White House](#)

# ESR Rejected Files

## Menu Options

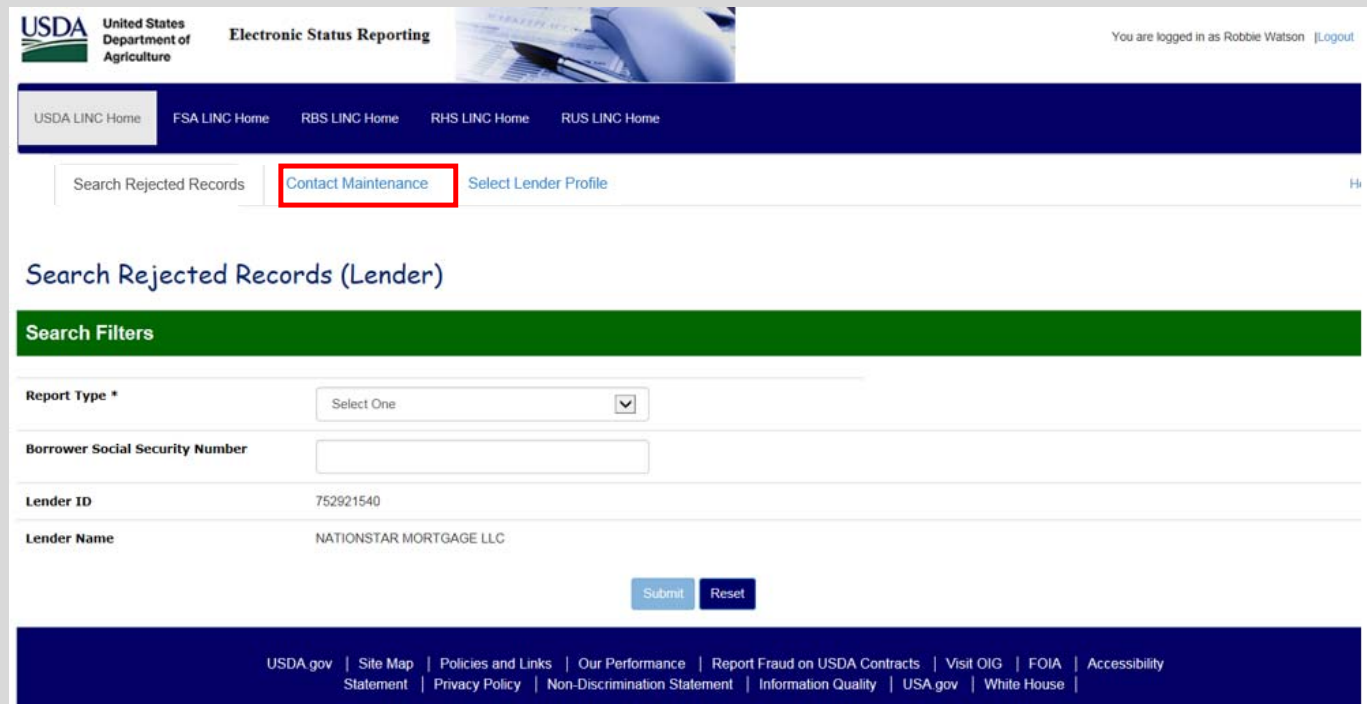
- **Search Rejected Records**
- Contact Maintenance
- Select Lender Profile

The screenshot displays the USDA Electronic Status Reporting (ESR) system interface. At the top, the USDA logo and 'United States Department of Agriculture' are visible, along with the title 'Electronic Status Reporting'. A user is logged in as 'Robbie Watson' with a 'Logout' link. Below the header, a navigation bar contains links for 'USDA LINC Home', 'FSA LINC Home', 'RBS LINC Home', 'RHS LINC Home', and 'RUS LINC Home'. A red box highlights the 'Search Rejected Records' link in the main menu. The page title is 'Search Rejected Records (Lender)'. Under the 'Search Filters' section, there are input fields for 'Report Type \*' (a dropdown menu showing 'Select One'), 'Borrower Social Security Number', 'Lender ID' (with the value '752921540'), and 'Lender Name' (with the value 'NATIONSTAR MORTGAGE LLC'). 'Submit' and 'Reset' buttons are located at the bottom of the filter section. The footer contains a list of links: 'USDA.gov', 'Site Map', 'Policies and Links', 'Our Performance', 'Report Fraud on USDA Contracts', 'Visit OIG', 'FOIA', 'Accessibility Statement', 'Privacy Policy', 'Non-Discrimination Statement', 'Information Quality', 'USA.gov', and 'White House'.

# ESR Rejected Files

## Menu Options

- Search Rejected Records
- **Contact Maintenance**
- Select Lender Profile



The screenshot displays the USDA Electronic Status Reporting (ESR) web application. At the top, the USDA logo and 'United States Department of Agriculture' are visible, along with the title 'Electronic Status Reporting'. A user is logged in as 'Robbie Watson', with a 'Logout' link. The main navigation bar includes links for 'USDA LINC Home', 'FSA LINC Home', 'RBS LINC Home', 'RHS LINC Home', and 'RUS LINC Home'. Below this, a secondary menu contains 'Search Rejected Records', 'Contact Maintenance' (highlighted with a red box), and 'Select Lender Profile'. The 'Search Rejected Records (Lender)' section features a green 'Search Filters' header. The filter form includes a 'Report Type \*' dropdown menu (currently set to 'Select One'), a 'Borrower Social Security Number' input field, and pre-filled fields for 'Lender ID' (752921540) and 'Lender Name' (NATIONSTAR MORTGAGE LLC). 'Submit' and 'Reset' buttons are located at the bottom of the filter section. The footer contains a list of links: 'USDA.gov', 'Site Map', 'Policies and Links', 'Our Performance', 'Report Fraud on USDA Contracts', 'Visit OIG', 'FOIA', 'Accessibility Statement', 'Privacy Policy', 'Non-Discrimination Statement', 'Information Quality', 'USA.gov', and 'White House'.

# ESR Rejected Files

## Contact Maintenance

### Electronic Status Report Corrections Help Guide

- Add new contacts
- Edit or delete existing contacts
- Search Rejected Records

Electronic Status Report Corrections  
USDA Lender Interactive Network Connection



Guaranteed Loan Lender USDA LINC  
SFH Electronic Status Report  
Corrections

#### ABOUT SFH ELECTRONIC STATUS REPORT CORRECTIONS

The USDA LINC SFH Electronic Status Report Corrections is an interactive system that provides approved Rural Housing Service (RHS) lenders access to RHS system for the purpose of correcting errors on their monthly loan status reports and monthly default status reports. This section will also allow lenders to enter contact information of their personnel responsible for the default and loan status reports as well as uploading supporting documentation. There is also a glossary of Default Status Codes and their Usage.

This section contains information about the following web pages

[Accessing the Correction Pages](#)  
[Lender Contact Maintenance](#)  
[Lender Search Status Report](#)  
[Lender Reject Error Correction](#)  
[Default Status Code and Usage](#)

[Top of Section](#)

[Top of Introduction Help](#)

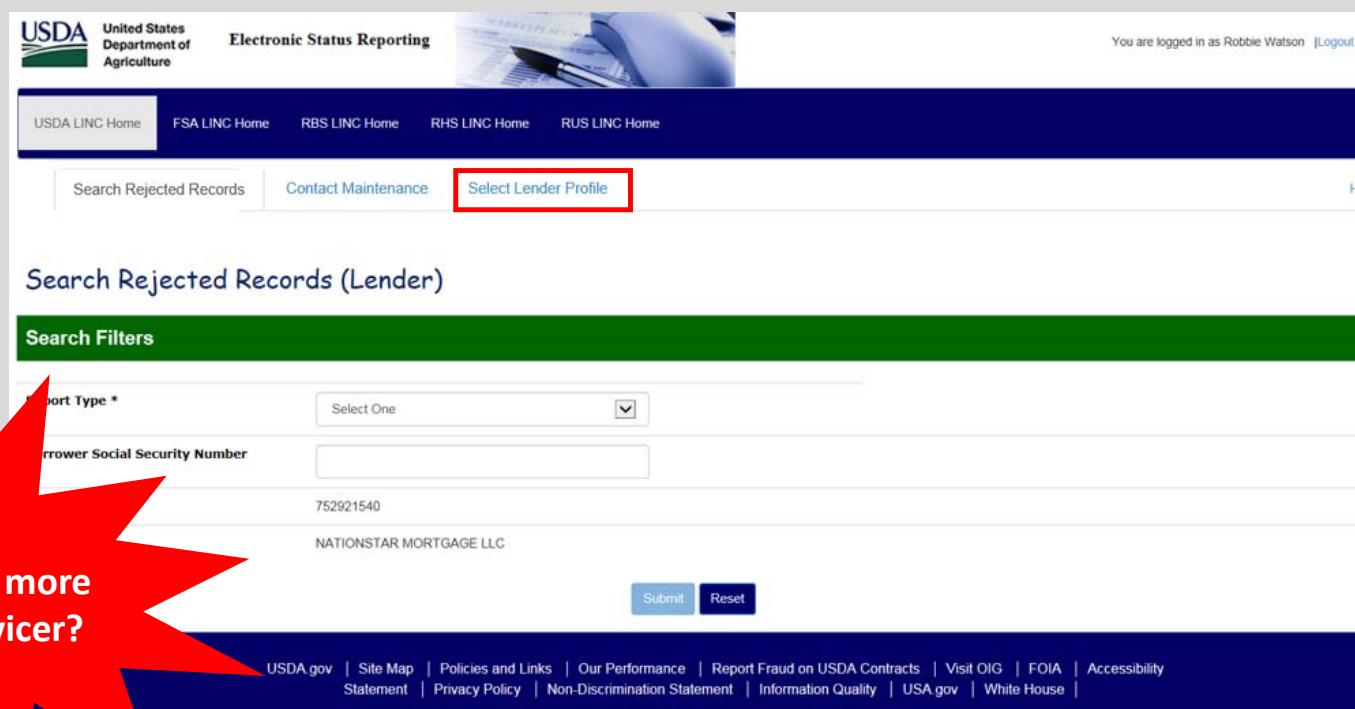
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# ESR Rejected Files

## Menu Options

- Search Rejected Records
- Contact Maintenance
- **Select Lender Profile**

Working with more  
than one servicer?



USDA United States Department of Agriculture Electronic Status Reporting

You are logged in as Robbie Watson | Logout

USDA LINC Home FSA LINC Home RBS LINC Home RHS LINC Home RUS LINC Home

Search Rejected Records Contact Maintenance **Select Lender Profile**

Search Rejected Records (Lender)

Search Filters

Report Type \* Select One

Borrower Social Security Number 752921540

NATIONSTAR MORTGAGE LLC

Submit Reset

USDA.gov | Site Map | Policies and Links | Our Performance | Report Fraud on USDA Contracts | Visit OIG | FOIA | Accessibility Statement | Privacy Policy | Non-Discrimination Statement | Information Quality | USA.gov | White House

# ESR Rejected Files

## Menu Options

- **Search Rejected Records**
- Contact Maintenance
- Select Lender Profile

The screenshot displays the USDA Electronic Status Reporting (ESR) system interface. At the top, the USDA logo and 'United States Department of Agriculture' are visible, along with the title 'Electronic Status Reporting'. A user is logged in as 'Robbie Watson' with a 'Logout' link. Below the header, a navigation bar contains links for 'USDA LINC Home', 'FSA LINC Home', 'RBS LINC Home', 'RHS LINC Home', and 'RUS LINC Home'. The 'Search Rejected Records' link is highlighted with a red box. Other links include 'Contact Maintenance' and 'Select Lender Profile'. The main content area is titled 'Search Rejected Records (Lender)'. It features a 'Search Filters' section with a green header. The filters include a 'Report Type \*' dropdown menu (currently set to 'Select One'), a 'Borrower Social Security Number' text input field, a 'Lender ID' field with the value '752921540', and a 'Lender Name' field with the value 'NATIONSTAR MORTGAGE LLC'. At the bottom of the filter section are 'Submit' and 'Reset' buttons. The footer contains a list of links: 'USDA.gov', 'Site Map', 'Policies and Links', 'Our Performance', 'Report Fraud on USDA Contracts', 'Visit OIG', 'FOIA', 'Accessibility Statement', 'Privacy Policy', 'Non-Discrimination Statement', 'Information Quality', 'USA.gov', and 'White House'.

USDA United States Department of Agriculture Electronic Status Reporting

You are logged in as Robbie Watson | Logout

USDA LINC Home FSA LINC Home RBS LINC Home RHS LINC Home RUS LINC Home

Search Rejected Records Contact Maintenance Select Lender Profile

### Search Rejected Records (Lender)

#### Search Filters

Report Type \*

Borrower Social Security Number

Lender ID 752921540

Lender Name NATIONSTAR MORTGAGE LLC

Submit Reset

USDA.gov | Site Map | Policies and Links | Our Performance | Report Fraud on USDA Contracts | Visit OIG | FOIA | Accessibility Statement | Privacy Policy | Non-Discrimination Statement | Information Quality | USA.gov | White House |

# ESR Rejected Files

## Report Types

- Investor Status
- Default Status

The screenshot displays the USDA Electronic Status Reporting (ESR) web application. At the top, the USDA logo and 'United States Department of Agriculture' are on the left, and 'Electronic Status Reporting' is in the center. A user login notification 'You are logged in as Robbie Watson' is on the right. Below the header is a dark blue navigation bar with links: 'USDA LINC Home', 'FSA LINC Home', 'RBS LINC Home', 'RHS LINC Home', and 'RUS LINC Home'. Underneath this bar are three tabs: 'Search Rejected Records' (active), 'Contact Maintenance', and 'Select Lender Profile'. The main content area is titled 'Search Rejected Records (Lender)'. A green bar labeled 'Search Filters' is followed by a form with the following fields: 'Report Type \*' (a dropdown menu with options 'Select One', 'Investor Status', and 'Default Status'), 'Borrower Social Security Number', 'Lender ID', and 'Lender Name' (with the value 'MORTGAGE LLC' entered). At the bottom right of the form are 'Submit' and 'Reset' buttons.

USDA United States Department of Agriculture Electronic Status Reporting

You are logged in as Robbie Watson

USDA LINC Home FSA LINC Home RBS LINC Home RHS LINC Home RUS LINC Home

Search Rejected Records Contact Maintenance Select Lender Profile

### Search Rejected Records (Lender)

#### Search Filters

Report Type \*  
Select One  
Investor Status  
Default Status

Borrower Social Security Number

Lender ID

Lender Name MORTGAGE LLC

Submit Reset

# ESR Rejected Files

## Investor Status

- Search monthly report
- Locate rejected loan statuses
- Borrower SSN is available

The screenshot shows the USDA Electronic Status Reporting (ESR) system interface. At the top, the USDA logo and "United States Department of Agriculture" are displayed. The page title is "Electronic Status Reporting". A user is logged in as "Robbie Watson" with a "Logout" link. Below the header, there is a navigation bar with links to "USDA LINC Home", "FSA LINC Home", "RBS LINC Home", "RHS LINC Home", and "RUS LINC Home". A secondary navigation bar contains links for "Search Rejected Records", "Contact Maintenance", "Select Lender Profile", and a "Help" link. The main section is titled "Search Rejected Records (Lender)". Below this is a "Search Filters" section with the following fields:

- Report Type \***: A dropdown menu with "Investor Status" selected.
- Borrower Social Security Number**: An empty text input field.
- Lender ID**: A partially obscured text input field.
- Lender Name**: A text input field containing "R MORTGAGE LLC".

At the bottom right of the search filters, there are "Submit" and "Reset" buttons.

# ESR Rejected Files

## Investor Status

## Rejected Records

- Review each record
- Error code(s) and message(s)
- Enter Borrower SSN to narrow results

### Search Rejected Records (Lender)

Search Filters

Report Type \*

Investor Status

Borrower Social Security Number

Lender ID

Lender Name

MORTGAGE LLC

Submit

Reset

Search Results

Report Date	Property Location	Borrower SSN/ID/Name	Lender Loan Number/Agency Loan Number	Unpaid Principal	Error Code	Error Messages	Investor Reporting Action Code (Description)
12/31/2016	MI	****0637 221197960 ROSS, GERALD	596614314 50	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptg Action Cd = 01 or 02	01 ACTIVE
12/31/2016	WA	****6521 614591713 LONGABAUGH, JARED	601272479 51	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptg Action Cd = 01 or 02	01 ACTIVE
12/31/2016	FL	****1261 628379563 EBY, NATHANIEL	601616493 50	\$51,766.09	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	HI	****1635 954934853 PETERS, JOSEPH	601787328 50	\$279,727.13	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	SC	****4756 096376314 TANSEY, MICHELLE	601801194 50	\$128,616.20	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	TX	****5950 121751981 ALANIZ, NICOLE	601992720	\$98,766.93	MA04300	Borrower not found	01 ACTIVE
12/31/2016	FL	****9267 287215795 KRON, MARK	602190944 50	\$162,137.58	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	SC	****9024 078248769 POLLARD, CYNTHIA	602832313 50	\$124,838.41	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	TN	****1516 280632940 SANCHEZ, RAMON	604212431	\$46,287.61	MA04300	Borrower not found	01 ACTIVE
12/31/2016	NJ	****9812 346059817 WYETH, DOUGLAS	604766139 50	\$242,753.41	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	AL	****0706 146483855 PFEIFFER, JEREMY	605330745	\$74,593.08	MA04300	Borrower not found	01 ACTIVE

# ESR Rejected Files

## Investor Status

### Rejected Record Example

- Click on the Report Date to access the borrower and enter corrections

Search Rejected Records (Lender)

**Search Filters**

Report Type \* Investor Status

Borrower Social Security Number

Lender ID

Lender Name  MORTGAGE LLC

**Search Results**

Report Date	Property Location	Borrower SSN/ID/Name	Lender Loan Number/Agency Loan Number	Unpaid Principal	Error Code	Error Messages	Investor Reporting Action Code (Description)
2/31/2016	MI	*****0637 221197960 ROSS, GERALD	596614314 50	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptng Action Cd = 01 or 02	01 ACTIVE
2/31/2016	WA	*****6521 614591713 LONGABAUGH, JARED	601272479 51	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptng Action Cd = 01 or 02	01 ACTIVE
2/31/2016	FL	*****1261 628379563 EBY, NATHANIEL	601616493 50	\$51,766.09	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE

# ESR Rejected Files

## Investor Status

### Rejected Record Example

- General Information
- Loan Status Detail
- Error Message(s)

USDA United States Department of Agriculture Electronic Status Reporting

You are logged in as Robbie Watson | Logout

USDA LINC Home FSA LINC Home RBS LINC Home RHS LINC Home RUS LINC Home

Search Rejected Records Contact Maintenance Select Lender Profile Help

### Reject Error Correction (Lender)

#### General Information

Borrower ID	221197960	Lender ID	
Borrower Social Security Number	****0637	Branch Number	001
Borrower Name	ROSS,	Lender Name	MORTGAGE LLC
Loan Amount	\$92,820.00	Lender Loan Number	596614314
Reporting Period	2016/12	Agency Loan Number	50
GEO State/County	26/025		

#### Single Family Housing 203 Loan Status Report - LOAN STATUS DETAIL

Principal/Interest Payment *	\$527.00	Loan Status Received Date	05/04/2017
Unpaid Principal *	\$0.00		
Total Amount Delinquent *	\$9,486.00		
Investor Report Action Code *	01 = ACTIVE		

#### Loan Status Reporting Error Messages

1. MA03507 - Unpaid Principal must be > 0.00, if Investor Reporting Action Code = 01 or 02

Submit Cancel

## ESR Rejected Files

### Investor Status Rejected Record Example

- Read error(s)
- Correct error(s)
- Submit changes

Single Family Housing 203 Loan Status Report - LOAN STATUS DETAIL

Principal/Interest Payment *	\$527.00	Loan Status Received Date	05/04/2017
Unpaid Principal *	\$20,000.00		
Total Amount Delinquent *	\$9,486.00		
Investor Report Action Code *	01 = ACTIVE		<input checked="" type="checkbox"/>

Loan Status Reporting Error Messages

1. MA03507 - Unpaid Principal must be > 0.00, if Investor Reporting Action Code = 01 or 02

Submit Cancel

Lender corrects the Unpaid Principle to a non-zero value to correct the error and presses submit

Previous data entry  
was \$0.00

Single Family Housing 203 Loan Status Report - LOAN STATUS DETAIL

Principal/Interest Payment *	\$527.00	Loan Status Received Date	05/04/2017
Unpaid Principal *	\$0.00		
Total Amount Delinquent *	\$9,486.00		
Investor Report Action Code *	01 = ACTIVE		<input checked="" type="checkbox"/>

# ESR Rejected Files

## Investor Status

### Rejected Record Example

- Correction message
- Select OK to return to the Search Rejected Records screen

USDA United States Department of Agriculture Electronic Status Reporting You are logged

USDA LINC Home FSA LINC Home RBS LINC Home RHS LINC Home RUS LINC Home

Search Rejected Records Contact Maintenance Select Lender Profile

### Reject Error Correction (Lender)

General Information

Borrower ID	221197960	Lender Name	MORTGAGE LLC
Borrower Social Security Number	*****0637	Lender Loan Number	596614314
Borrower Name	ROSS,	Agency Loan Number	50
Loan Amount			
Reporting Period	2016/12		
GEO State/County			

Message from webpage

All corrections have been accepted and your status report has been submitted.

Click OK to return to the Search Reject page.

OK

Lender will get a message that the correction has been accepted,

# ESR Rejected Files

## Investor Status

### Rejected Record Example

- Each rejected file must be corrected individually
- Once corrected, the borrower will be removed from this list

### Search Rejected Records (Lender)

**Search Filters**

Report Type \*

Investor Status

Borrower Social Security Number

Lender ID

Lender Name

MORTGAGE LLC

Submit

Reset

**Search Results**

Report Date	Property Location	Borrower SSN/ID/Name	Lender Loan Number/Agency Loan Number	Unpaid Principal	Error Code	Error Messages	Investor Reporting Action Code (Description)
12/31/2016	MI	*****0637 221197960 ROSS, GERALD	596614314 50	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptg Action Cd = 01 or 02	01 ACTIVE
12/31/2016	WA	*****6521 614591713 LONGABAUGH, JARED	601272479 51	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptg Action Cd = 01 or 02	01 ACTIVE
12/31/2016	FL	*****1261 628379563 EBY, NATHANIEL	601616493 50	\$51,766.09	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	HI	*****635 954934053 PETERS, JOSEPH	601787328 50	\$279,727.13	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	SC	*****4756 096376314 TANSEY, MICHELLE	601801194 50	\$128,616.20	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	TX	*****5950 121751981 ALANIZ, NICOLE	601992720	\$98,766.93	MA04300	Borrower not found	01 ACTIVE
12/31/2016	FL	*****8267 287215795 KRON, MARK	602190944 50	\$162,137.58	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	SC	*****8024 078248769 POLLARD, CYNTHIA	602832313 50	\$124,838.41	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	TN	*****1516 280632940 SANCHEZ, RAMON	604212431	\$46,287.61	MA04300	Borrower not found	01 ACTIVE
12/31/2016	NJ	*****8812 346059817 WYETH, DOUGLAS	604766139 50	\$242,753.41	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
12/31/2016	AL	*****0706 146483855 PFEIFFER, JEREMY	605330745	\$74,593.08	MA04300	Borrower not found	01 ACTIVE

# ESR Rejected Files

## Investor Status

### Borrower Not Found Example

- Error message confirms
- Click Report Date to access record and enter corrections

Search Rejected Records (Lender)

**Search Filters**

Report Type \*

Borrower Social Security Number

Lender ID

Lender Name

**Search Results**

Report Date	Property Location	Borrower SSN/ID/Name	Lender Loan Number/Agency Loan Number	Unpaid Principal	Error Code	Error Messages	Investor Reporting Action Code (Description)
<a href="#">12/31/2016</a>	MI	*****0637 221197960 ROSS, GERALD	596614314 50	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptg Action Cd = 01 or 02	01 ACTIVE
<a href="#">12/31/2016</a>	WA	*****6521 614591713 LONGABAUGH, JARED	601272479 51	\$0.00	MA03507	Unpd Principal must be > 0, if Investor Rptg Action Cd = 01 or 02	01 ACTIVE
<a href="#">12/31/2016</a>	FL	*****1261 628379563 EBY, NATHANIEL	601616493 50	\$51,766.09	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
<a href="#">12/31/2016</a>	HI	*****635 954934053 PETERS, JOSEPH	601787328 50	\$279,727.13	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
<a href="#">12/31/2016</a>	SC	*****4756 096376314 TANSEY, MICHELLE	601801194 50	\$128,616.20	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
<a href="#">12/31/2016</a>	TX	*****5950 121751981 ALANIZ,	601992720	\$98,766.93	MA04300	Borrower not found	01 ACTIVE
<a href="#">12/31/2016</a>	FL	*****8267 287215795 KRON, MARK	602190944 50	\$162,137.58	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
<a href="#">12/31/2016</a>	SC	*****8024 078248769 POLLARD, CYNTHIA	602832313 50	\$124,838.41	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt	01 ACTIVE
<a href="#">12/31/2016</a>	TN	*****1516 280632940 SANCHEZ, RAMON	604212431	\$46,287.61	MA04300	Borrower not found	01 ACTIVE
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<a href="#">12/31/2016</a>	AL	*****0706 146483855 PFEIFFER, JEREMY	605330745	\$74,593.08	MA04300	Borrower not found	01 ACTIVE

# ESR Rejected Files

## Investor Status

### Borrower Not Found Example

- Scroll down the page
- Select correct response

Loan Status Reporting Error Messages

1. MA04300 - Borrower not found

Single Family Housing 264 Default Status Report - DEFAULT STATUS DETAIL

Default Status Received Date 05/04/2017 [Default Code Help](#)

Status Effective Date *	Code Sent	Default Status Code *	Code Sent	Status Reason Code *	Due Date of Last Installment Received *
12/31/2016	42	42 = DELINQUENT	015	015 = Other	11/01/2016

Default Status Reporting Error Messages

1. MA04300 - Borrower not found

Borrower Not Found Resolution Information

Is this an SFHG Loan? Yes ☐ No ☐

Select "Yes"

[Submit](#) [Cancel](#)

# ESR Rejected Files

## Investor Status

### Borrower Not Found Example

1. Enter SSN
  2. Verify SSN
- Select Submit

The screenshot shows a web form titled "Default Status Reporting Error Messages". Below the title, it displays the error message "1. MAD4300 - Borrower not found". A green header bar indicates the section "Borrower Not Found Resolution Information". The form contains the following elements:

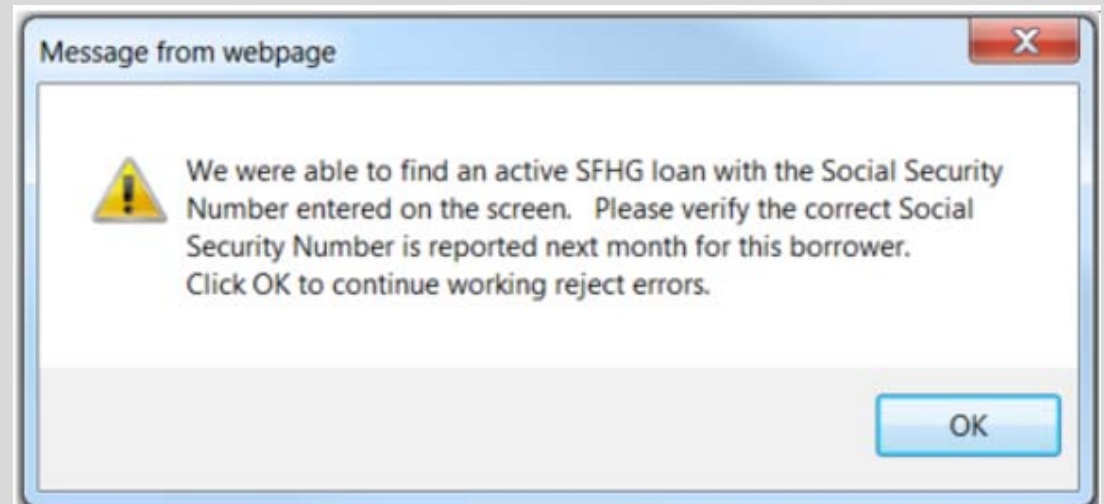
- A radio button group for "Is this an SFHG Loan? Yes" (selected) and "No".
- A text input field for "Enter the Borrower Social Security Number \*", marked with a red circle containing the number "1".
- A second text input field for "Re-enter the Borrower Social Security Number \*", marked with a red circle containing the number "2".
- Two buttons at the bottom right: "Submit" and "Cancel".

# ESR Rejected Files

## Investor Status

### Borrower Not Found Example

- Success message
- Return to main menu error page



## ESR Rejected Files

### Investor Status

#### Borrower Not Found Example

- No success message?
- Upload SSN Verification Documents

The screenshot shows a web form titled "Borrower Not Found Resolution Information" with a green header bar. The form contains the following elements:

- A radio button group for "Is this an SFHG Loan? Yes" (selected) and "No".
- Two text input fields for "Enter the Borrower Social Security Number \*" and "Re-enter the Borrower Social Security Number \*", both containing the masked value "\*\*\*\*\*654".
- A blue button labeled "Upload SSN Verification Document".
- A note: "Verification of SSN includes copy of Social Security card, W2, or W9".
- Two blue buttons at the bottom: "Submit" and "Cancel".

A red callout box with the text "Attach SSN Verification" points to the "Upload SSN Verification Document" button.

# ESR Rejected Files

## Investor Status

### Borrower Not Found Example

- Read instructions

#### Add and Index Individual Document(s) into the Image Repository

Acceptable file formats include Adobe PDF and TIF (no password protected PDF files). Individual documents may be uploaded in the section below. File size is limited to 30 MB.

User must provide the location for each individual document on a separate row by selecting the "Browser" pushbutton. Up to 12 individual documents can be uploaded at a time. Select "Submit Document(s)" to upload individual document(s).

SSN Verification: Verification of SSN includes copy of Social Security card, W2 or W9. The Loan Note Guarantee must also be included.

It may take several minutes after documents are uploaded to completely process and be available for display.

## ESR Rejected Files

### Investor Status

#### Borrower Not Found Example

- Select Type of Document
- Browse & Attach file(s)
  - **INCLUDE LNG**
- Submit Document(s)
- Return to main report page

**Add and Index Individual Document(s) into the Image Repository**

Acceptable file formats include Adobe PDF and TIF (no password protected PDF files). Individual documents may be uploaded in the section below. File size is limited to 30 MB.

User must provide the location for each individual document on a separate row by selecting the "Browse" pushbutton. Up to 12 individual documents can be uploaded at a time. Select "Submit Document(s)" to upload individual document(s).

SSN Verification: Verification of SSN includes copy of Social Security card, W2 or W9. The Loan Note Guarantee must also be included.

It may take several minutes after documents are uploaded to completely process and be available for display.

Type of Document	File Name
11057 - SSN Ver	robby.watson\Desktop\INVEST Browse...
Select	Browse...
Select	Browse...

Insert more Documents

Submit Document(s) Reset Cancel

SSN should be corrected to permanent record.

## ESR Rejected Files

### Investor Status

#### Borrower Not Found Example

- USDA reviews
- USDA corrects record
- Servicer reports next cycle

**Add and Index Individual Document(s) into the Image Repository**

Acceptable file formats include Adobe PDF and TIF (no password protected PDF files). Individual documents may be uploaded in the section below. File size is limited to 30 MB.

User must provide the location for each individual document on a separate row by selecting the "Browse" pushbutton. Up to 12 individual documents can be uploaded at a time. Select "Submit Document(s)" to upload individual document(s).

SSN Verification: Verification of SSN includes copy of Social Security card, W2 or W9. The Loan Note Guarantee must also be included.

It may take several minutes after documents are uploaded to completely process and be available for display.

Type of Document	File Name
11067 - SSN Ver	robby.watson/Desktop/INVEST Browse...
Select	Browse...
Select	Browse...

Insert more Documents

Submit Document(s) Reset Cancel

SSN must be corrected to permanent record.

# ESR Rejected Files

## Default Status

- Locate rejected loans: Default Status
- Borrower SSN is available

The screenshot displays the USDA Electronic Status Reporting (ESR) web application. At the top, the USDA logo and "United States Department of Agriculture" are visible, along with the title "Electronic Status Reporting". A user login notification in the top right corner states "You are logged in as Robbie Watson". Below the header, a navigation bar contains links for "USDA LINC Home", "FSA LINC Home", "RBS LINC Home", "RHS LINC Home", and "RUS LINC Home". A secondary navigation bar includes links for "Search Rejected Records", "Contact Maintenance", and "Select Lender Profile". The main content area is titled "Search Rejected Records (Lender)". A green "Search Filters" bar is present. Below this, the "Report Type \*" dropdown menu is set to "Default Status". The "Borrower Social Security Number" field is empty. The "Lender ID" field is partially obscured by a grey box. The "Lender Name" field shows "MORTGAGE LLC". At the bottom right, there are "Submit" and "Reset" buttons.

USDA United States Department of Agriculture Electronic Status Reporting You are logged in as Robbie Watson

USDA LINC Home FSA LINC Home RBS LINC Home RHS LINC Home RUS LINC Home

Search Rejected Records Contact Maintenance Select Lender Profile

Search Rejected Records (Lender)

Search Filters

Report Type \* Default Status

Borrower Social Security Number

Lender ID

Lender Name MORTGAGE LLC

Submit Reset

# ESR Rejected Files

## Default Status

- Review each record
- Error code(s) and message(s) displayed
- Click on Report Date to correct

Search Results								
Report Date	Property Location	Borrower SSN/ID/Name	Lender Loan Number/Agency Loan Number	Due Date of Last Payment	Delinquency Code	Status Reason Code	Error Code	Error Messages
<a href="#">12/31/2016</a>	FL	*****1261 628379563 EBY, NATHANIEL	601616493 50	02/01/2015	30	015	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt
<a href="#">12/31/2016</a>	HI	*****1635 954934653 PETERS, JOSEPH	601787328 50	06/01/2012	30	015	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt
<a href="#">12/31/2016</a>	SC	*****4756 096376314 TANSEY, MICHELLE	601801194 50	12/01/2011	30	006	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt
<a href="#">12/31/2016</a>	FL	*****8267 287215795 KRON, MARK	602190944 50	07/01/2015	30	015	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt
<a href="#">12/31/2016</a>	SC	*****8024 078248769 POLLARD, CYNTHIA	602832313 50	07/01/2014	30	007	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt
<a href="#">12/31/2016</a>	NJ	*****8812 346059817 WYETH, DOUGLAS	604766139 50	04/01/2014	30	015	MA03514	Tot Amt Delinq >= 1 mth P&I invalid if Dflt Stat says loan not Dflt

# ESR Rejected Files

## Default Status

- Review error message(s)
- Correct error(s)
- Submit

Single Family Housing 203 Loan Status Report - LOAN STATUS DETAIL

Principal/Interest Payment *	\$452.40	Loan Status Received Date	11/09/2017
Unpaid Principal *	\$60,511.74		
Total Amount Delinquent *	\$0.00		
Investor Report Action Code *	01 = ACTIVE		

Loan Status Reporting Error Messages

1. MA03515 - Total Amount Delinquent < 1 month P&I invalid when Default Status indicates the loan is in default

Single Family Housing 264 Default Status Report - DEFAULT STATUS DETAIL

Default Status Received Date 11/09/2017 [Default Code Help](#) [+ Add New](#)

Status Effective Date *	Code Sent	Default Status Code *	Code Sent	Status Reason Code *	Due Date of Last Installment Received *
03/31/2017	48	48 = LOSS CLAIM	003	003 = ILLNESS OF PRIN MORT F/	08/01/2015

Default Status Reporting Error Messages

1. MA03515 - Total Amount Delinquent < 1 month P&I invalid when Default Status indicates the loan is in default

[Submit](#) [Cancel](#)

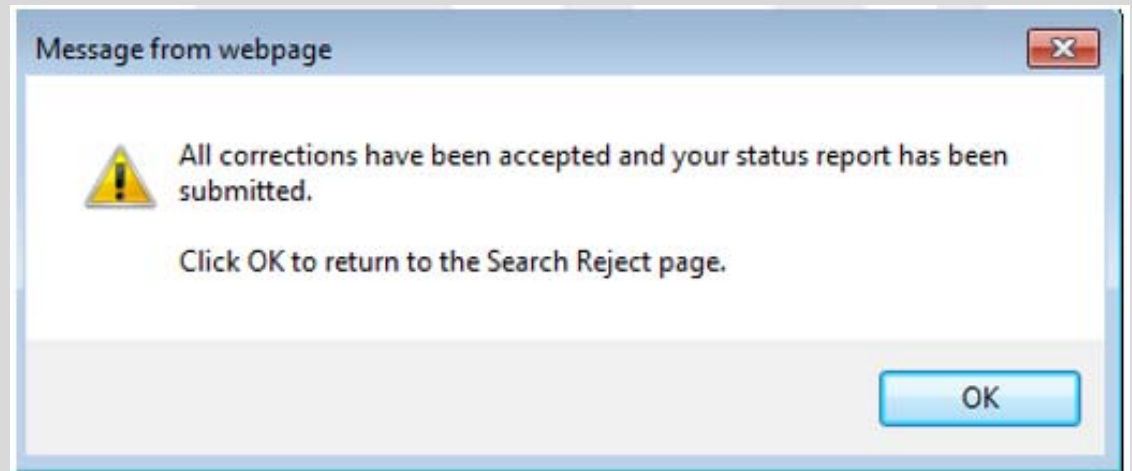
Note: If you notice any data that is not correct, correct those fields as well as the error.

Input the correct Delq Amt

## ESR Rejected Files

### Default Status

- Corrections accepted
- File removed from main menu list
- Return to Default Status report page to review other files



# ESR Rejected Files

## Default Code Help

- Need help?
- Default Code Help
- Code and explanation detail displays

Single Family Housing 264 Default Status Report - DEFAULT STATUS DETAIL

Default Status Received Date 11/09/2017 [Default Code Help](#) [+ Add New](#)

Status Effective Date *	Code Sent	Default Status Code *	Code Sent	Status Reason Code *	Due Date of Last Installment Received *
03/31/2017	48	48 = LOSS CLAIM	003	003 = ILLNESS OF PRIN MORT F	08/01/2015

Default Status Reporting Error Messages

1. MA03515 - Total Amount Delinquent < 1 month P&I invalid when Default Status indicates the loan is in default

## ESR Rejected Files

### Correction Timeframe

- **Begin: 13<sup>th</sup> business day of the month**
- **End: last calendar day of the month**

# ESR Resources

## USDA LINC

<https://www.rd.usda.gov/programs-services/lenders/usda-linc-training-resource-library>

**USDA** United States Department of Agriculture  
Rural Development

Home / Programs & Services / For Lenders / USDA LINC Training & Resource Library

**Programs & Services**

- Overview
- All Programs
- For Businesses
- For Communities & Nonprofits
- For Cooperatives
- For Individuals
- ▼ For Lenders
  - Multi-Family Housing Loan Guarantees
  - Community Facilities Guaranteed Loan Program
  - LINC Training & Resource Library**
  - Lender Bulletins
  - Services
  - For Developers

**USDA LINC Training & Resource Library**

7 CFR 3555 | **Electronic Status Reporting** | Guaranteed Annual Fee | Guaranteed Underwriting System | Lender Loan Closing | Loss Claim Administration | Loan Origination | Loss Mitigation | Property Disposition | Security

The documents and material contained in the USDA LINC Training and Resource Library use Adobe PDF and Adobe Flash formats. To view PDF files you must have Adobe Acrobat Reader installed on your computer. To view Flash files you must have Adobe Flash Player installed on your computer.

**7 CFR 3555**

**Training**

- Become an Approved Lender (Webcast) 16 minutes
  - Become an Approved Lender: 1 slide per page (Training Handout)
  - Become an Approved Lender: 2 slides per page (Training Handout)
  - Become an Approved Lender: Slide with notes (Training Handout)
- 7 CFR 3555 and HB-1-3555 Overview (Webcast) 23 minutes
  - 7 CFR 3555 and HB-1-3555 Overview: 1 slide per page (Training Handout)
  - 7 CFR 3555 and HB-1-3555 Overview: 2 slides per page (Training Handout)
  - 7 CFR 3555 and HB-1-3555 Overview: Slide with notes (Training Handout)
- Applicant Eligibility (Webcast) 17 minutes
  - Applicant Eligibility: 1 slide per page (Training Handout)
  - Applicant Eligibility: 2 slides per page (Training Handout)
  - Applicant Eligibility: Slide with notes (Training Handout)
- Property Eligibility (Webcast) 14 minutes
  - Property Eligibility: 1 slide per page (Training Handout)
  - Property Eligibility: 2 slides per page (Training Handout)

**Updated As Needed!**

### Electronic Status Reporting (ESR)

#### Documentation & Resources - Current

- ESR Implementation Guide (Current Guide) (PDF)
- ESR Implementation Guide for the April 1, 2018 Effective Date (PDF) - revised May, 2017
- ESR Implementation Guide Release Notes for the April 1, 2018 Effective Date (PDF) - revised August, 2017
- Trading Partner Agreement

# ESR Resources

## ESR User Guide



SFH Electronic Status Reporting  
USDA Lender Interactive Network Connection

### SFH Electronic Status Report (ESR) Corrections

USDA LINC SFH Electronic Status Report (ESR) Corrections is an interactive system that provides approved Rural Housing Service (RHS) lenders access to RHS system for the purpose of correcting errors on their monthly loan status reports and monthly default status reports. This section also allows lenders to enter contact information of their personnel responsible for the default and loan status reports as well as uploading supporting documentation. A glossary of Default Status Codes and Usage is included in this section.

This section contains information about the following web pages

[Electronic Status Reporting Corrections Web Page](#)  
[Lender Contact Maintenance](#)  
[Search Rejected Records \(Lender\)](#)  
[Lender Investor Status Error Corrections](#)  
[Lender Investor Status Reject Errors](#)  
[Lender Default Status Error Corrections](#)  
[Lender Default Status Reject Errors](#)  
[Default Status Code and Usage](#)

### Electronic Status Reporting Corrections Web Page

Authorized lender agents will access the ESR Corrections System as follows:

Access the USDA LINC portal: <https://usdalinc.sc.egov.usda.gov/>  
Select the RHS LINC Home or the Rural Housing Service picture

USDA United States Department of Agriculture

USDA LINC Lender Interactive Network Connection

USDA LINC Home FSA LINC Home RRS LINC Home **RHS LINC Home** RUS LINC Home Help Site Map Message Board

NOTE: New User buttons and Log On Topper link for ESR have been moved to the ESR menu.

Farm Service Agency Rural Housing Service Relending Programs Rural Business Service Rural Utilities Service

This site requires Internet Explorer 7.0 and higher is supported on this site. Internet Explorer version 9.0 is highly recommended and is the highest version supported.  
To view the help documentation you must see [Adobe Acrobat](#)

# ESR Resources

## ESR Help

ISSUE	CONTACT
Log In problems Access to ESR Correction/Rejection questions	<a href="mailto:RD.NFAOC.HSB@STL.USDA.GOV">RD.NFAOC.HSB@STL.USDA.GOV</a> 1-877-636-3789 option 1
Technical questions	<a href="mailto:RD.GLS.PROD@one.usda.gov">RD.GLS.PROD@one.usda.gov</a>
Business/Operation questions	<a href="mailto:SFHGLDPROGRAM@wdc.usda.gov">SFHGLDPROGRAM@wdc.usda.gov</a>



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Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [How to File a Program Discrimination Complaint](#) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

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