



Rural Development



ESR: Monthly Reporting with EDI X12 Files

SFH Guarantee Loan Program

Welcome to Electronic Status Reporting (ESR) Monthly Reporting Electronic Data Interchange (EDI) using X12 files for the Single Family Housing Guaranteed Loan Program!

ESR EDI Submission

Topics:

- **Log into ESR**
- **Submit and Review Monthly Status Reports**
- **Submit and Review Monthly Default Reports**

The topics we will cover today:

- Logging into ESR,
- The submission and review of monthly investor status reports, and
- The submission and review of monthly default status reports.

ESR EDI Submission

ESR: USDA LINC

<https://usdalinc.sc.egov.usda.gov/>

The screenshot shows the USDA LINC website home page. At the top left is the USDA logo with the text "United States Department of Agriculture". To its right is the "USDA LINC Lender Interactive Network Connection" logo. Below the logo is a navigation bar with links: "USDA LINC Home", "ESA LINC Home", "RBS LINC Home", "ESL LINC Home" (highlighted in yellow), "ESL LINC Home", "Help", "Site Map", and "Message Board".

Below the navigation bar, there is a note: "NOTE: New User button and Log On hyper link for ESR have been moved to the ESR menu." To the right of the note are four service icons: "Farm Service Agency", "Rural Business Service", "Rural Housing Service", and "Rural Utilities Service". Each icon has a corresponding text label below it. To the right of these icons is a "Relending Programs" icon with a text label below it.

At the bottom right, there is a small box with a warning message: "*****NOTE***** This site requires Secure Socket Layer. Therefore you must use Internet Explorer 7.0 and higher is supported on this site, however Internet Explorer version 9.0 is highly recommended and is the highest version supported. To view the help documentation you must use Adobe Acrobat".

To access ESR users will first log into USDA LINC from the web address provided on this slide.

From the USDA LINC home page please select "RHS LINC Home" or the "Rural Housing Service" icon.

ESR EDI Submission

USDA United States Department of Agriculture **USDA LINC** Lender Interactive Network Connection

[USDALINC Home](#) [ESALINC Home](#) [RBS LINC Home](#) [RIBS LINC Home](#) [RUS LINC Home](#) [Help](#) [Site Map](#) [Message Board](#)

Single Family Guaranteed Rural Housing

- Electronic Status Reporting (ESR)**
- [Electronic Status Reporting Corrections](#)
- [Guaranteed Annual Fee](#)
- [Loss Claim Administration](#)
- [Guaranteed Underwriting System \(GUS\)](#)
- [Lender Loan Closing/Administration](#)
- [ID Cross Reference](#)
- [Application Authorization](#)
- [Lender PAD Account Maintenance](#)
- [Training and Resource Library](#)

Multi-Family Housing

- [Lender Loan Closing/Administration](#)
- [ID Cross Reference](#)
- [Application Authorization](#)
- [Lender Status Report List](#)
- [Lender PAD Account Maintenance](#)

TURBOCHARGE Your Guaranteed Loan Processing!
Save Time! Save Money!
AUTOMATED LOAN CLOSING **START**

Under the “Single Family Guaranteed Rural Housing” menu, select “Electronic Status Reporting.”

ESR EDI Submission

Log in with e-Authentication

- Level Two account required

USDA United States Department of Agriculture
USDA eAuthentication

Home About eAuthentication Help Contact Us Find an LRA

You are here: [eAuthentication Home](#) > [eAuthentication Login](#)

eAuthentication Login

LincPass (PIV) ?

User ID & Password ?

CLICK HERE TO LOG IN WITH YOUR LincPass (PIV)

User ID: DJTWoo2017
Password: [REDACTED]
I forgot my User ID | Password

REGISTER LOGIN
[Change My Password](#)

WARNING

Upon Login You Agree to the Following Information:

- You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government authorized use only.
- Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- By using this information system, you understand and consent to the following:
 1. You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
 2. Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
 3. Your consent is final and irrevocable. You may not rely on any statements or internal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.

[eAuthentication Home](#) | [USDA.gov](#) | [Site Map](#)
[Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination Statement](#) | [USA.gov](#)

This will take you to the e-Authentication log in page.

If you have an activated User ID, please enter it along with your password. Then select “Login.”

If you do not have an activated Level Two e-Authentication account registered with the approved lender for which you are reporting monthly loan statuses for, please refer to the “ESR Introduction” training and the Security section of the ESR User Guide for step by step instructions to create and activate your own e-Auth account.

ESR EDI Submission

Successful Login

The screenshot shows the USDA Electronic Status Reporting (ESR) home page. At the top left, the USDA Rural Development logo is displayed alongside the text "United States Department of Agriculture" and "Electronic Status Reporting". A navigation bar at the top right includes links for "Home", "Help", "Contact Us", and "Logoff". A breadcrumb trail indicates "You are here: Home". On the left side, there is a menu with two main sections: "EDI Reporting" and "Web Reporting". Under "EDI Reporting", there are links for "Send X12 File" and "Retrieve 997 File". Under "Web Reporting", there are links for "Monthly Status" and "Monthly Default Status". The main content area on the right contains the following information:

- Send X12 File:** Upload and submit X12 status report files.
- Retrieve 997 File:** Retrieve submission status for X12 files.
- Monthly Status:** Presents Monthly Loan Status Reports associated with current set of data waiting to be submitted. Allows lender to Add, Modify or Delete status for select borrower and allows Submission of the Transaction of the Monthly Loan Status Reports.
- Monthly Default Status:** Presents Monthly Default Status Reports associated with current set of data waiting to be submitted. Allows lender to Add, Modify or Delete status for select borrower and allows Submission of the Transaction of the Monthly Default Status Reports.

A bolded notice states: "Any Transmission not reviewed and submitted by 7:00 PM (CST) of the Federal Government's sixth working day following the end of the month will be lost." At the bottom of the page, there is a footer with the text "Electronic Status Reporting Home | USDA.gov" and links for "Accessibility Statement", "Privacy Policy", and "Non-Discrimination Statement".

A successful login for ESR will direct you to this home page.

ESR EDI Submission

Reporting Options

1. **Web Reporting: Manual entry of loan status and default reports**
2. **Electronic Data Interchange (EDI) X12 files (batch file submission)**

There are two reporting options available:

1. **Web Reporting:** Web reporting is the manual data entry of each individual loan in regards to monthly status and default status.
1. The second option is EDI or Electronic Data Interchange. This is the reporting method reviewed in this presentation. Many servicers prefer to create and upload X12 batch files into ESR and then retrieve rejection and/or correction reports.

Both options are available to all loan servicers. Please determine the appropriate reporting method for your needs.

ESR EDI Submission

Reporting Window

Investor Status and Default Status Reports

- **Due by the 6th business day, 7pm CST**
- **No changes or updates allowed until the next month report**
- **Rejected/Error Corrections: Begin 13th business day – end of calendar month**

All monthly investor status and default status reports are due by the sixth government business day at 7 pm Central Standard Time.

No changes or updates to any loan or default status will be allowed until the next monthly reporting cycle.

Rejected loan statuses and/or identified errors may be corrected beginning the 13th government business day of the month until the end of the calendar month.

ESR EDI Submission

Menu Options

- **EDI Reporting**
- **Web Reporting**

USDA United States Department of Agriculture
Rural Development Electronic Status Reporting

Home Help Contact Us Logoff

You are here: Home

EDI Reporting

- › Send X12 File
- › Retrieve 997 File

Web Reporting

- › Monthly Status
- › Monthly Default Status

Send X12 File: Upload and submit X12 status report files.

Retrieve 997 File: Retrieve submission status for X12 files.

Monthly Status: Presents Monthly Loan Status Reports associated with current set of data waiting to be submitted. Allows lender to Add, Modify or Delete status for select borrower and allows Submission of the Transaction of the Monthly Loan Status Reports.

Monthly Default Status: Presents Monthly Default Status Reports associated with current set of data waiting to be submitted. Allows lender to Add, Modify or Delete status for select borrower and allows Submission of the Transaction of the Monthly Default Status Reports.

Any Transmission not reviewed and submitted by 7:00 PM (CST) of the Federal Government's sixth working day following the end of the month will be lost.

Electronic Status Reporting Home | USDA.gov
Accessibility Statement | Privacy Policy | Non-Discrimination Statement

The main menu options include:

- EDI Reporting and
- Web Reporting.

ESR EDI Submission

EDI Status Reporting

Monthly Status

- Entire Portfolio
- Every Month

Reporting Cycle:

- **1st day of the month thru 6th Government business day, 7pm CST**

The screenshot shows the USDA Electronic Status Reporting website. At the top left is the USDA Rural Development logo. The header includes 'United States Department of Agriculture' and 'Electronic Status Reporting'. A navigation bar contains links for 'Home', 'Help', 'Contact Us', and 'Logoff'. A breadcrumb trail indicates 'You are here: Home'. A left-hand menu is divided into 'EDI Reporting' (with sub-links for 'Send X12 File' and 'Retrieve 997 File') and 'Web Reporting' (with sub-links for 'Monthly Status' and 'Monthly Default Status'). The main content area features three sections: 'Send X12 File:' (Upload and submit X12 status report files.), 'Retrieve 997 File:' (Retrieves submission status for X12 files.), 'Monthly Status:' (Presents Monthly Loan Status Reports associated with current set of data waiting to be submitted. Allows lender to Add, Modify or Delete status for select borrower and allows Submission of the Transaction of the Monthly Loan Status Reports.), and 'Monthly Default Status:' (Presents Monthly Default Status Reports associated with current set of data waiting to be submitted. Allows lender to Add, Modify or Delete status for select borrower and allows Submission of the Transaction of the Monthly Default Status Reports.). A bolded notice states: 'Any Transmission not reviewed and submitted by 7:00 PM (CST) of the Federal Government's sixth working day following the end of the month will be lost.' The footer contains links for 'Electronic Status Reporting Home', 'USDA.gov', 'Accessibility Statement', 'Privacy Policy', and 'Non-Discrimination Statement'.

The monthly investor status report and default status report must be completed for the entire portfolio of guaranteed loans, and it is due each month.

The monthly reporting cycle is open and available from the first of the month until the 6th government business day at 7pm Central Standard Time!

ESR EDI Submission

Menu Options

EDI Reporting

- **Send X12 File**
- **Retrieve 997 File**



EDI will allow servicers to:

- Submit X12 batch files of monthly investor status and default reports to USDA, and
- Servicers may retrieve a 997 file to confirm the submission of these reports.

Notice there is no distinction for monthly investor status and monthly default status for EDI Reporting. Servicers will be submitting X12 files for both types of reporting that are due.

Select "Send X12 File" from the EDI Reporting menu to get started!

ESR EDI Submission

Send X12 File

1. Browse to locate file
2. File name will populate data field
3. Submit Transmission

USDA United States Department of Agriculture
Rural Development Electronic Status Reporting

Home | Help | Contact Us | Logoff

You are here: Home / Send X12 File

Send X12 File

Enter the filename or select "Browse" to locate the filename of the transmission you would like to submit. Only one file can be uploaded at a time.

2 Browse 1

Submit Transmission 3

The "Send X12 File" home page will display.

1. Browse your computer files to locate the correct batch file you wish to attach to the submission.
2. The file name will populate in this data field.
3. Then select "Submit Transmission."

ESR EDI Submission

Send X12 File

- **Please wait: Processing**

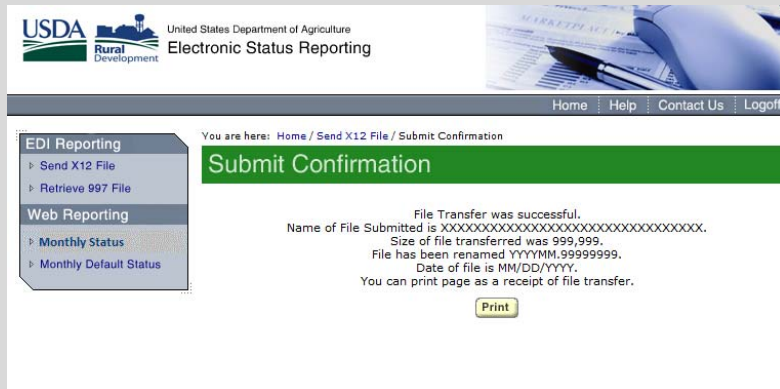
The screenshot displays the USDA Electronic Status Reporting (ESR) web application interface. At the top left, the USDA Rural Development logo is visible, along with the text "United States Department of Agriculture" and "Electronic Status Reporting". A navigation bar at the top right includes links for "Home", "Help", "Contact Us", and "Logoff". Below the navigation bar, a breadcrumb trail reads "You are here: Home / Send X12 File". The main content area features a green header with the text "Send X12 File" and a message: "Please wait while your request to submit an X12 file is processed." Below this message is a circular loading spinner. On the left side of the page, there is a sidebar menu with the following items: "EDI Reporting" (with sub-items "Send X12 File" and "Retrieve 997 File"), "Web Reporting" (with sub-items "Monthly Status" and "Monthly Default Status"), and "Monthly Default Status".

A message will display to confirm your request is being processed.

ESR EDI Submission

Confirmation of X12 File

- Success
- Name of file
- Size of file
- New name of file
- Date of file
- Receipt may be printed



A successful transmission will be confirmed. It will include:

- The name and size of the file submitted,
- The new name of the file for identification purposes, and
- The date the file was submitted.

If you wish to print a receipt of the submitted transaction you may do so from this page.

This will confirm that all monthly investor status and/or default status reports have been transmitted to USDA.

ESR EDI Submission

Retrieve TS 997 File

- **Select Download to view**
- **Available within one hour of submission**

The screenshot displays the USDA Electronic Status Reporting (ESR) web application. The header includes the USDA logo and the text 'United States Department of Agriculture Rural Development Electronic Status Reporting'. A navigation bar contains links for 'Home', 'Help', 'Contact Us', and 'Logout'. The main content area is titled 'Retrieve 997 File' and includes instructions: 'To open a file, click on the hyperlink of the desired X12 file. To save a file, click the Download button of the desired X12 file and provide folder/filename for file.' Below this, there is a table with three rows of file identifiers and 'Download' buttons. A red circle with the number '1' highlights the 'Retrieve 997 File' option in the left sidebar, and a red circle with the number '2' highlights the first 'Download' button in the table.

If you wish to review the Transaction Set file that was submitted you must first select “Retrieve 997 File” from the EDI Reporting menu.

Second, you may click “Download” next to the listed file. These files will typically be available for download within one hour of your submission.

ESR EDI Submission

TS 997: Decipher the Codes

A: Accepted (AKXXX)

E: Accepted, errors noted

R: Rejected

Appendix D: Adjunct Transaction Set EDI Implementation Guide

When you download a report and wish to see if the codes displayed will indicate the submission was accepted, the following may assist:

- If your codes begin with “A” possibly “AK” and then may be followed by additional numerals, this indicates the submission was accepted.
- If the code begins with an “E”, this means the submission was accepted, but there were errors detected that will require correction.
- If the code begins with an “R” then the files were rejected. These will also require further review and resubmission to USDA.

Appendix D of the ESR Implementation Guide available on USDA LINC’s Training and Resource Library includes additional assistance for these TS 997 codes.

ESR EDI Submission

TS 997: Error Codes Detected

- **Incorrect Data Type**
- **Missing required information**
- **Unrecognized ID code**
- **Unrecognized segment identifier**
- **Incorrect segment codes**
- **Incorrect control codes**
- **Incorrect numbers**

Appendix D details many of the error codes noted on this slide. By reviewing the error code it will assist users to more efficiently correct deficiencies within the rejection and/or correction timeframe.

ESR EDI Submission

Reporting Tips

Create Investor Status and Default Status X12 files at the same time

- **Avoids generating conflicts and data errors**
- **Keeps data in sync**

An important consideration for report submissions is to create your investor status and default status X12 files at the same time.

This will help avoid generating conflicts and data entry errors, and it also assists to keep data in sync.

ESR EDI Submission

Reporting Tips

Multiple Default Codes

- **Report based on “Status of Mortgage” Date**
 - **Open new events with code 42**
 - **Report all applicable codes**
 - **Most recent code reported on TS 264 will be final default status**

As with Web Reporting, when multiple default codes exist for an individual borrower for this reporting cycle, be sure to include them all in your submission to USDA.

Report each code in the correct order as it pertains to the “Status of Mortgage” codes. For example, the first time you report a loan as delinquent, also known as opening a new delinquent event, you must report code 42.

The most recent “Status of Mortgage” code on the Transaction Set 264 will be the final default status for the applicable reporting period. Therefore, be accurate in your submission of default codes to ensure proper reporting and assist USDA to maintain accurate delinquency records.

ESR EDI Submission

Reporting Tips

Multiple Default Codes: Example

- **Account is a minimum of 30 days delinquent: code 42**
- **Natural disaster hits, dwelling/employment impacted: code 34**
- **Borrower approved for promise to pay: code 11**

Status report will reflect 11

42 and 34 will continue to be reflected in loan history

This a multiple default code example:

- The account is a minimum of 30 days delinquent and has never been reported as a default before. Therefore code 42 must be reported to open the delinquency event.
- The home is delinquent due to a natural disaster that has impacted the borrower's dwelling and/or employment. Code 34 will denote the natural disaster.
- Finally, the borrower has been approved for a promise to pay in order to correct the delinquency, so the last reported code will be 11.

This means that if the status of the loan were to be pulled in a report, the status of promise to pay would be the reflected code. However, the servicing history would also capture the 42 and 34 as well. These codes are very important to help determine servicing actions and portfolio performance.

ESR EDI Submission

Reporting Tips

Multiple Default Codes

Report all codes on the same TS 264

- **Same borrower on multiple TS 264's = last TS 264 received is processed**

Another very important point in regards to multiple default codes and accurate reporting applies to Transaction Set 264:

- Be sure to report all applicable codes on the SAME Transaction Set 264 that is transmitted to USDA.
- If the same borrower is listed on multiple Transaction Set 264's submitted, only the last TS 264 received will be processed. This may result in inaccurate reporting or incomplete reporting records for a loan status.

ESR EDI Submission

Reporting Tips

Multiple TS 264 Example

- **1st TS 264: Borrower A: code 42**
- **2nd TS 264: Borrower A: code 34**
- **3rd TS 264: Borrower A: code 42**

The 3rd TS 264 will be the only retained code for Borrower A

This is an example of submitting multiple TS 264's to USDA with the same borrower included on each transaction.

- In the first report submitted, Borrower A was coded as 42 for delinquent.
- In the second report, Borrower A was entered as 34 for a natural disaster.
- The final TS 264 reported Borrower A back to code 42 for delinquent.

Because multiple TS 264's were submitted with Borrower A listed, each subsequent report did an "override" of the codes for this borrower. So in this example, if a report were pulled after the final TS 264 was submitted, the loan would show as a code 42, when truly the loan should reflect a code 34.

Why is this an issue? When a natural disaster occurs there may be moratoriums that apply or additional loss mitigation options that can be offered due to the disaster. If the loan is not properly reporting, this may create servicing issues and unnecessarily reflect poorly on a lender's portfolio performance.

Therefore please try to avoid the same borrower listed on multiple TS 264 reports submitted to USDA.

ESR EDI Submission

Reporting Window REMINDER

Investor Status and Default Status Reports

- **Open the 1st of the month - 6th business day, 7pm CST**
- **No changes or updates allowed until the next month report**
- **Rejected/Error Corrections: Begin 13th business day – end of calendar month**

AS A FINAL REMINDER:

All monthly investor status and default status reports may begin on the first of the month and are due by the sixth government business day at 7 pm Central Standard Time.

No changes or updates to any loan or default status will be allowed until the next monthly reporting period.

Rejected loan statuses and/or identified errors may be corrected beginning the 13th government business day of the month until the end of the calendar month.

ESR Resources

USDA LINC

<https://www.rd.usda.gov/programs-services/lenders/usda-linc-training-resource-library>

The screenshot shows the USDA LINC Training and Resource Library website. A red starburst graphic with the text "Updated As Needed!" is overlaid on the right side of the page. A callout box titled "Electronic Status Reporting (ESR)" is positioned over the "Documentation & Resources - Current" section of the website. The callout box contains a list of four items:

- 1. ESR Implementation Guide (Current Guide) (PDF)
- 2. ESR Implementation Guide for the April 1, 2018 Effective Date (PDF) - revised May, 2017
- 3. ESR Implementation Guide Release Notes for the April 1, 2018 Effective Date (PDF) - revised August, 2017
- 4. Trading Partner Agreement

USDA LINC Training and Resource Library website provides a wealth of information and training for ESR and many other USDA Single Family Housing Guaranteed Loan topics including origination, the Guaranteed Underwriting System (GUS), and Loss claims.

You may access ESR information by selecting “Electronic Status Reporting” from the list of links at the top of the Training and Resource Library, or you may scroll down the page until you locate this section. All training and documentation materials will be updated as necessary.

ESR Resources

ESR User Guide

Coming Soon!

The screenshot shows a help page titled "SFH Electronic Data Interchange Reporting" from the "SFH Electronic Status Reporting" and "USDA Lender Interactive Network Connection". It includes a table of contents, introductory text about EDI reporting requirements, and a list of topics.

USDA SFH Electronic Status Reporting
USDA Lender Interactive Network Connection

SFH Electronic Data Interchange Reporting

[About SFH Electronic Data Interchange Reporting](#)
[Sending SFH X12 Files](#)
[Disabling SFH 997 Files](#)
[Retrieving SFH 997 Files](#)

ABOUT SFH ELECTRONIC DATA INTERCHANGE REPORTING

Lenders with 100 or more loans must submit their loan status information via electronic Data Interchange (EDI) files for their Electronic Status Reporting (ESR) reporting requirement. Lenders with less than 100 loans may opt for web based reporting. (See Web Reporting Help document).

EDI is the exchange of standardized information by computer application-to-computer application between private industry and Rural Housing Service (RHS). This exchange is accomplished by accessing the USDA Lender Interactive Network Connection (LINC) Electronic Status Reporting web pages.

For more information about electronically exchanging business documents with RHS using the X12 file format, access the Electronic Status Reporting Electronic Data Interchange Implementation Guide located on the USDA LINC Training and Resource Library.

At this time, the standardized information we are exchanging is guaranteed loan monthly status and monthly default status information. Loan Servicers are required to report the status of all loans on a monthly basis using the EDI Transaction Code 203 (Secondary Mortgage Market Investor Report) ANSI X12 file and a monthly default status report for all delinquent loans that are 30 days or more past due using the EDI Transaction Code 264 (Mortgage Loan Default Status) ANSI X12 file.

A loan is delinquent if it is 30 or more days past due. For example: A loan is considered 30 days delinquent if the June 1st installment has not been paid as of June 30th. A loan is 60 days delinquent if the May 1st installment has not been paid as of June 30th.

The USDA LINC, Rural Housing Service page is the starting point for Electronic Status Reporting, whether you are using EDI or Web Reporting. The menus on the USDA LINC Electronic Status Reporting page into 2 major sections with 2 additional sections under each major section. Below is the menu layout.

1. EDI Reporting
 - Send X12 File
 - Retrieve 997 File
2. Web Reporting
 - Quarterly Status
 - Monthly Default Status

Speaking of new resource assistance, the ESR User Guide will soon be added to the USDA LINC Training and Resource Library to assist users to navigate to topics for assistance.

This slide displays the specific help section for EDI Reporting.

ESR Resources

ESR Help

ISSUE	CONTACT
Log In problems Access to ESR Correction/Rejection questions	RD.NFAOC.HSB@STL.USDA.GOV 1-877-636-3789 option 1
Technical questions	RD.GLS.PROD@one.usda.gov
Business/Operation questions	SFHGLDPROGRAM@wdc.usda.gov

This table provides specific resources to assist you with any ESR related questions or technical issues you may encounter. Depending upon your current needs, USDA has a contact option that you can reach out to for help.



This will conclude this session. Thank you very much for your time!

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [How to File a Program Discrimination Complaint](#) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.

USDA is an equal opportunity provider, employer, and lender.



Thank you for your support of the Single Family Housing Guaranteed Loan Program!
We are proud to partner with you to serve more rural homebuyers nationwide!